



Terms & Conditions of Ticket Sales

By purchasing a theatre ticket(s) you are agreeing to the following terms and conditions of sale.

- Once purchased, tickets may not be exchanged nor money refunded.
- Booking and Postage fees are non refundable.
- Tickets are for personal use only. Purchasing tickets as, or on behalf of, a business or trader engaged with the resale of tickets is strictly prohibited. Tickets cannot be resold for commercial gain. We may cancel tickets and refuse entry if we have reason to believe this condition has not been respected.
- Smoking in all areas of the theatre is strictly forbidden. The use of electronic cigarettes is also strictly prohibited.
- Only food and drink purchased on the premises may be consumed in the building.
- Mobile phones and digital watch alarms must be switched off when in the theatre.
- Cameras and any form of audio or visual recording equipment are forbidden within the theatre.
- Latecomers will not be admitted (prior to the show or after the interval) until a suitable break in the performance. Latecomers, if admitted may be required to occupy alternative seats to those marked on the ticket.
- Management may alter or vary the programme, artistes and timings without consultation or compensation. We reserve the right to provide alternative seats to those purchased.
- The performance may be cancelled for reasons beyond control of SMYT without notice and without SMYT being liable to pay any person compensation whatsoever other than a possible percentage or maximum refund to the ticket holder of the value of the ticket.
- All under 16s must be accompanied by an adult that is 18+. All minors should be supervised at all times by parent/guardian when on the premises.

SMYT implements a zero tolerance policy on aggressive behaviour. Please be kind to our staff.